

~ WEATHER CONDITIONS ADVISEMENT ~

IF THIS IS AN EMERGENCY PLEASE CALL 911

Please understand that the answers to many of your inquiries can not be answered at this time. The City is still in the assessment stage of damages and methods of recourse. We are working diligently with our EOC (Emergency Operations Center) agency. Who in turn is working with FEMA (Federal Emergency Management Agency) and other Emergency Agencies in efforts to address the current flooding situations and clean-up efforts.

Below I have made a list of *Frequently Asked Questions* and will update as information is received by City Hall.

City Hall email – srbv@cityofsunrisebeach.org – direct line to City Secretary, Linda Wendling.

- **Water Supply** - The water supply for the City of Sunrise Beach is ground water. TCEEQ monitors the City Water Supply and there is no need for concern; our water quality remains the same. The City is testing on a daily basis at this time.
- **Road Closures**: There are no road closures within the City of Sunrise Beach. However, existing sister cities do have low water crossing closures and the 2900 bridge is no longer available. Therefore, seek various routes to and from SRB. You may visit our local news websites, Google for road closure listings or LCRA Hydromet for lake levels/rainfall, etc.
- **Property Loss**: The City has made no individual assessments of personal properties. We do have an ongoing list for properties we believe or have seen damage for those requests being received from our residents that are not full-time. The City is not the HUB of communication for lost watercraft in the long-run. I am waiting on some return phone calls to determine the answer to that. HOWEVER, we are trying to assist in these efforts! City Hall and the Police Chief are taking TX numbers, Hull numbers, brief descriptions of the vessel(s), and contact information. You may report any “missing” or “found” vessels and we will attempt to return the property once confirmed. Please see my email above.
- **LAN Line/Phone issues**: Please do not be alarmed. The local areas are experiencing LAN line issues and many calls are not being received. Please contact City Hall through email referenced above. In addition, AT&T lost some fiber optic cables as well as certain areas in Sunrise Beach lost Northland Cable connections. Unfortunately, crews from Northland Cable are not being sent out until the flooding resides.
- **Debris/Refuge Cleanup**: If a resident wishes for the refuge to be picked up immediately, each individual resident will be responsible for same. If it is possible for a resident to do so, we do encourage that. Otherwise, please stack the refuge at one location within your lot, avoid line of site issues, and the City will inform residents once we receive information from our local refuge companies. There are two local dumps: The City of Llano Landfill at 325-423-2435 or City of Burnet Transfer Station at 512-756-6318. Please call before going out to these sites, they are as inundated as many of us are at the moment. I understand many may not get through on the LAN lines, I am waiting on an emailed list of hours and items accepted/not accepted, prices, etc.

THANK YOU FOR YOUR PATIENCE!

THANK YOU FOR THE WONDERFUL NEIGHBORS THAT ARE HELPING ONE ANOTHER!

THIS IS TENTATIVE INFORMATION THAT WILL BE UPDATED!