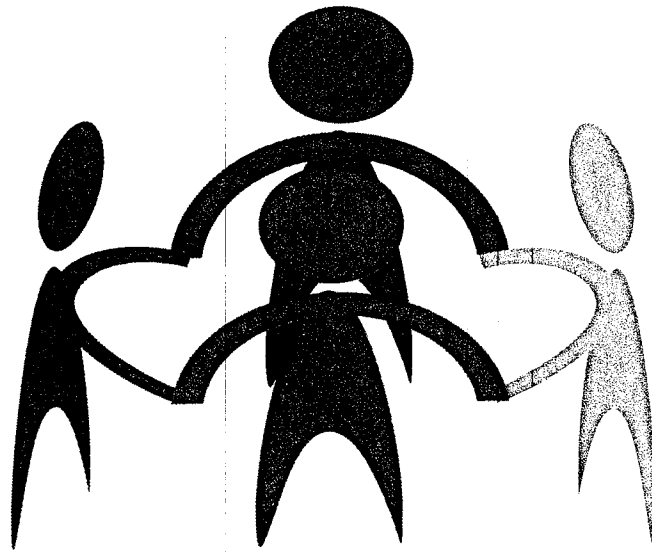


9/26/16

**LLANO COUNTY COMMUNITY**  
**RESOURCE DIRECTORY**

**2016**



**This directory is intended to provide useful information to individuals in Llano County regarding their health, safety, and general wellbeing.**

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## Helpful Numbers and Websites

- **911**
- **Affordable Health Care Act:** 1-800-318-2596, [www.healthcare.gov](http://www.healthcare.gov)
- **Amerigroup:** 1-800-600-4441
- **Changes in Family Information under Medicaid/TANF:** Assistance in making address, telephone, or family changes.
  - Website: [www.yourtexasbenefits.com](http://www.yourtexasbenefits.com)
  - Phone: 211 option 2
- **Children’s Health Insurance Program (CHIP):** Low-cost health insurance for children birth through age 18.
  - Website: [www.chipmedicaid.org](http://www.chipmedicaid.org)
  - Phone: 1-877-543-7669
- **Client Billing Questions:** Free-for-service/regular Medicaid. STAR/STAR+PLUS Medicaid and/or Children’s Medicaid Dental Services.
  - Phone: 1-800-335-8957
- **DentaQuest:** 1-800-516-0165
- **Disability Rights Texas (helps with guardianship also)**
  - 2222 W Braker Ln, Austin, TX 78758
  - Phone: (800) 252-9108
  - Website: [www.disabilityrightstx.org](http://www.disabilityrightstx.org)
- **Family and Community Health Services:** Information on health services for women, children, and children with special health care needs.
  - Phone: 1-800-252-8023
- **Finding Services:** help finding information and referrals to the Health and Human Services Commission community organizations, and volunteer opportunities.
  - Website: [www.211texas.org/211](http://www.211texas.org/211)
  - Phone: 211 option 1 or 1-877-541-7905

• **HHSC Ombudsman Office:** Helps the public when an agency's normal complaint process cannot or does not satisfactorily resolve the issue.

- Website: [www.hhs.state.tx.us/OMB/](http://www.hhs.state.tx.us/OMB/)
- Phone: 1-888-834-7406 TDD 1-888-425-6889

• **Highland Lakes Habitat for Humanity/Community Resource Center:** 830-693-0700

• **Hill Country Community Action:** 325-247-4662 (for Llano County)

• **Horseshoe Bay Police Department:** 830-598-2633

• **Llano Adult Probation:** 325-247-5418

• **Llano County EMS:** 325-247-3088

• **Llano County Sheriff's Office:** 325-247-5767

• **Llano Housing Authority:** 325-247-4931 (for city of Llano only)

• **Llano Juvenile Probation:** 325-247-2035

• **Llano Police Department:** 325-247-3028

• **Llano Volunteer Fire Department:** 325-247-4646

• **MCNA Dental (through CHIPS):** 1-855-691-6262

• **Medicaid Transportation Program:** Help in arranging transportation to health-related appointments.

- Phone: 1-877-633-8747

• **Medicaid Managed Care Helpline:** Additional assistance with more complex issues of Medicaid managed care.

- Phone: 1-866-566-8989

• **Mental Health Crisis Hotline:** 1-877-466-0660

• **National Human Trafficking Resource Center Hotline:** 1-888-373-7888

• **National Domestic Violence Hotline:** 1-800-799-7233

- **National Center for Missing and Exploited Children:** 1-800-843-5678
- **National Runaway Switchboard:** 1-800-RUNAWAY
- **New Horizons:** 325-247-4439, help for City of Llano residents with some bills
- **Rape, Abuse, and Incest National Network Hotline:** 1-800-656-4673
- **Reporting Adult & Child Abuse, Neglect, or Exploitation:** 1-800-252-5400
- **Right Care from Scott and White:** 1-855-897-4448
- **Section 8 Housing for Kingsland:** 830-693-4521 (Marble Falls Housing Authority)
- **Social Security Office:** 1-800-772-1213, 1-800-325-0778 (TTD), [www.ssa.gov](http://www.ssa.gov)
- **Suicide Prevention:** 1-800-273-8255, [suicidepreventionlifeline.org](http://suicidepreventionlifeline.org)
- **Sunrise Beach Police Department:** 325-247-5767 (dispatched through Llano Sheriff's Office)
- **Sunrise Beach First Baptist Church:** can provide help for medications and rent
  - Phone: 325-388-4113
  - 606 RR 2233, Sunrise Beach, TX 78643
- **Support Group Information:** [www.supportgroups.com](http://www.supportgroups.com)
- **SNAP (food stamps) & TANF (cash help) Benefits:** under Texas Health & Human Services (even grandparents can receive TANF payments for grandchildren if they qualify)
  - <https://yourtexasbenefits.hhsc.texas.gov/programs/tanf>
  - 1-800-541-7905
- **STAR Health: Superior Health Plan Network (Foster Children):** 1-866-912-6283
- **STAR and/or Children's Medicaid Dental Services:** Help enrolling into a managed care or medical or dental plan and selecting a main doctor or main dentist.
  - Phone: 1-800-964-2777
  - TDD 1-800-267-5008
- **Suicide Prevention Lifeline:** 1-800-273-8255, [www.texassuicideprevention.org](http://www.texassuicideprevention.org)
- **Superior: Phone:** 1-877-644-4494
- **Texas Council for Developmental Disabilities:** 800-262-5928

- **Texas Health Steps:** Help finding Medicaid medical and dental providers for children birth to age 20.

- Phone: 1-877-847-8377

- **US Immigration and Customs Enforcement:** Phone: 1-866-347-2423

- **Women, Infants, and Children (WIC) Program:** Nutrition counseling and food assistance program for women, infants, and children up to age five years.

- Website: TexasWIC.org

- Phone: 1-800-942-3678

- **Your Texas Benefits Medicaid ID Card:** call to report any problems with the card or to order a new one.

- Website: [www.yourtexasbenefits.com](http://www.yourtexasbenefits.com)

- Phone: 1-855-827-3748

## **Adult and Parent Information**

- **Adult Protective Services:** For those who are 18 & older with a disability &/ or those who are 65 & older and have experienced abuse, neglect, or exploitation.

- 1104 Buchanan Drive, Burnet, TX 78611

- Phone: 800-252-5400 (hotline), 512-715-6006 (office number)

- **AI-ANON:** Al-Anon is a mutual support group for friends and family members of problem drinkers. Everyone at the meeting shares as an equal. No one is in a position to give advice or direction to anyone else. Everyone at the meeting has experienced a problem with someone else's drinking.

- Saturdays @ 10:00 AM

- Holy Trinity Episcopal Church

- 708 Bessemer Ave, Llano TX 78643

- **ARC of Texas:** Advocates for including people with intellectual and developmental disabilities in all aspects of society. (can help with finding respite care)

- 8001 Centre Park Dr. Ste. 100, Austin, Texas 78754
- Phone: 512-454-6694
- Website: [www.thearcoftexas.org](http://www.thearcoftexas.org)

• **Child-Parent Relationship Training:** A research based 10-week parenting course for parents and guardians of children less than 10 years of age that employs some of the same skills therapist use for children experiencing a variety of issues.

- 119 Ave. G, PO Box 732, Marble Falls, TX 78654
- Phone: 830-637-7848
- Email: [Lindsay@phoenixcentertexas.org](mailto:Lindsay@phoenixcentertexas.org)
- Website: [www.phoenixcentertexas.org](http://www.phoenixcentertexas.org)

• **Coalition of Texans with Disabilities:** CTD envisions a future where all Texans with all disabilities may work, live, learn, play, and participate fully in the community of their choice. We focus on governmental advocacy, public awareness activities, and professional disability consulting to make Texas a leader in disability-related public policy and culture

- Website: <http://www.txdisabilities.org>

• **Department of Aging & Disability:** Provides a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities.

- [www.dads.state.tx.us](http://www.dads.state.tx.us)
- Llano County · 1-855-839-3237

• **Divorce Care for Kids Group:** Are your children angry, hurt, and confused about your separation or divorce? A DivorceCare for Kids (DC4K) group is a safe, fun place where your children can learn skills that will help them heal. DC4K groups blend games, music, stories, videos and discussion to help kids process the divorce and move forward. Groups meet in tandem with DivorceCare and are designed for children ages 5-12.

- First Baptist Church Marble Falls
- 830 - 693 - 4381
- 901 La Ventana Dr., Marble Falls, TX

• **Family to Family Network:** Offers families of children with disabilities the opportunity to network with other families in order to learn from and help one another.

- Phone: 713-466-6304
- <http://familytofamilynetwork.org>

- **First United Methodist Church:** Offers parenting classes twice a year for 10weeks from 6pm-9pm
  - 1101 Bluebonnet Drive, Marble Falls, TX 7854
  - 830-693-4141
  
- **Llano Special Opportunity Center/ Hill Country MHDD:** For adults with developmental disabilities.
  - 206 E. Main St, Llano, TX 78643
  - Access & Intake: (830) 990-1582
  - Office Phone: (325) 247-4021
  
- **Oak Haven Ministry:** 830-798-4312 (For adults with special needs in Marble Falls)
  
- **Post Adoption Services/ Centers for Children & Families:** Helps provide support to families who have adopted children. Can provide support through case planning, respite care, parent training groups, counseling, and other resource referrals.
  - 1004 N Big Spring, Midland, TX 79701
  - 432-570-1084
  - [www.centerstx.org](http://www.centerstx.org)
  - Serves Region 7 which covers Llano County
  
- **Texas Access and Visitation:** Questions answered by lawyers regarding your rights and questions about access and visitation rights. (Custody Issues)
  - M-F/ 1-7pm, 866-292-4636
  
- **Texas Parent to Parent:** Empowers families to be strong advocates through parent-to-parent support, resource referral, and education for children who have disabilities, chronic illness, and/or special health care needs.
  - Phone: 866-896-6001
  - [www.txp2p.org](http://www.txp2p.org)
  
- **Texas Project First:** An extension of Family to Family's mission, to help families of children with disabilities by providing information, training, referral and support.
  - Phone: 800-866-4726
  - <http://texasprojectfirst.org>



- **WIC outreach services:** Offers nutrition education classes; EBT benefits for healthy foods such as milk, cereal and cheese; Individualized support for expectant mothers; Education for new mothers about caring for themselves and their newborns; Advice and support for keeping your child healthy; Information about when to immunize your children; Breastfeeding instruction and support; Health care and social service referrals.

- 503 FM 1431 # 103, Marble Falls, TX 78654
- (830) 693-8226

- **Youth Mental Health First Aid:** 8 hour public education program that teaches participants the risk factors, warning signs, and importance of mental health problems in adolescents, as well as ways in which to help. Focuses on transition youth age, 12-18.

- Phone: 202-684-7457
- Website: [www.mentalhealthfirstaid.org](http://www.mentalhealthfirstaid.org)
- Email: [info@mentalhealthfirstaid.org](mailto:info@mentalhealthfirstaid.org)

## **Children & Teen Information/Services**

- **AIATEEN:** Alateen meetings provide mutual support for young people affected by someone else's drinking. In Alateen meetings, teens can hear from other teens how they have used the tools of recovery to help them deal with their family situations. (For ages 9-19)

- Mondays @ 7:30 PM
- First United Methodist Church, Room 404
- 1101 Bluebonnet Drive, Marble Falls TX 78654

- **BFCS Health and Human Services:** Help youth expand skills and gain independence through a variety of services.

- 1127 East Main Street Kerrville, TX 78028
- Phone: 830-896-0993
- Website: [DiscoverBCFS.net/Kerrville](http://DiscoverBCFS.net/Kerrville)

- **Bluebonnet Trails Community MHDD**

- Offers out-patient substance abuse services to Llano County Youth
- 4606 E Innovation Loop, Marble Falls, TX 78654

- Phone: 830-798-2902, Crisis Line: 800-841-1255

- **Boys & Girls Club of the Highland Lakes**

- 709 Northington St., Burnet, TX 78611
- 512-756-1444
- 1701 Broadway, Marble Falls, TX 78654
- 830-798-2582

- **Camp Agape (Bereavement Camp): 830-385-8916 (ages 7-12)**

- **Camp Penile**

- 6716 E FM 1431, Marble Falls, TX 78654
- Phone: (830) 693-2182

- **Cherokee Home for Children:** The mission of Cherokee Home for Children is to engage children in education, community, and church-related activities to positively influence their lives.

- Phone: 325-622-4201
- Hwy 16, Cherokee, TX 76832

- **Child Welfare Board (Llano County is Region 7):** Independently or in collaboration with “rainbow room” groups work to meet the tangible needs of children receiving CPS services, Host holiday celebrations and other special events for caseworkers and foster children, Provide support for family group decision making meetings, foster parent training, and foster youth conferences, Sponsor public awareness events to promote child abuse prevention and recruit foster and adoptive homes, & Coordinate with courts and judges in pioneering solutions that support children and families and work to eliminate abuse and neglect.

- Community Initiatives Specialist-Rolonda Whitney
- [rolonda.whitney@dfps.state.tx.us](mailto:rolonda.whitney@dfps.state.tx.us)
- Phone: (254) 750-9308
- 830-693-8178

- **Corner Drug Pharmacy (For drug testing kits)**

- 600 Bessemer Ave, Llano, TX 78643
- 325-247-4155
- 306 RR 2900, Kingsland, TX 78639
- 325-388-4593

- **Early Childhood Intervention:** ECI is a statewide program for families with children, birth to three, with disabilities and developmental delays. ECI supports families to help their children reach their potential through developmental services. Services are provided by a variety of local agencies and organizations across Texas.

- 1-800-628-5115 (run through DARS)

- **Highland Lakes Court Appointed Special Advocates (CASA):** CASA for the Highland Lakes Area recruits, trains and supervises court appointed volunteers to advocate for children who come into the court system as a result of abuse or neglect. We provide a lifeline for our CASA children by helping them navigate the foster care system, until they are returned home and reunited with their family, or are adopted by a new Forever Family.

- 1719 Ridgeview Kingsland, Texas 78654

- Phone: 325-388-3440

- **Hill Country Children’s Advocacy Center:** helping children/youth who have experienced abuse.

- 1001 North Hill Street, Burnet, TX 78611

- 512-756-2607, [www.hccac@hccac.org](http://www.hccac@hccac.org)

- Offers forensic interviews, forensic medical exams, and community education

- **Hill Country Crime Stoppers:** Help solve and prevent crime with anonymous tips and information.

- Phone: 830-613-0467, 830-613-0336

- Email: [janieprew@yahoo.com](mailto:janieprew@yahoo.com)

- Website: [www.hillcountrycrimestoppers.com](http://www.hillcountrycrimestoppers.com)

- PO Box 986 Marble Falls, TX 78654

- **Keeping Kids Clothed:** Organization from Llano High School that collects new and gently used clothing for children of all ages. The nurse and counselor at the child’s campus receive applications for the program.

- Email: [lpetty@llanoisd.org](mailto:lpetty@llanoisd.org)

- **KStar:** Offers free counseling for children and teens, they will go see kids at school, and they also have an emergency shelter for kids in crisis.

- Brad Taylor (covers Llano County), 830-832-9775

- Main Office: 830-896-5437, [www.kstar.org](http://www.kstar.org)

- **Marble Falls Teen Court:** Alternative to the traditional, a court that only hears Class C misdemeanor cases, ages 13-17 can participate as either the defendant or jury.

- 800 Third Street City Hall Council Chambers Marble Falls, TX 78654
- Phone: 830-693-7173
- Email: teencourt@ci.marble-falls.tx.us

- **Meridell Achievement Center:** Residential treatment center for ages 5-17 who are in need of psychiatric and neuropsychiatric care.

- Phone: 800-366-8656
- 12550 Hwy 29, Liberty Hill, TX 78642

- **Phoenix Center:** Professional mental health services for children ages 3-18 who have experienced a trauma of some kind or have critical mental health needs.

- Mailing: PO Box 732 Marble Falls, TX 78654
- Physical: 119 Avenue G Marble Falls, TX 78654
- Phone: 830-637-7848
- Email: info@phoenixcentertexas.org
- Website: www.phoenixcentertexas.org

- **Phoenix House (inpatient rehab for Youth)**

- 400 W Live Oak St, Austin, TX
- Phone: 512-440-0613

- **Shoreline Inc (inpatient rehab for Youth)**

- 1220 Gregory Street, Taft, TX 78390
- 361-528-3356 (main office number)
- 1-800-761-8738 (Admissions-ask for Harry Galvin)

- **Texas Challenge Academy:** Reclaiming the potential of at-risk teens through mentoring, education, training, and volunteer service, ages 16-18. 5 ½ month program in which cadets can earn a GED or even a high school diploma.

- Locations in Eagle Lake, TX & Sheffield, TX ( Must go to interviews in Austin, TX)
- Phone: 877-822-0050
- Website: <https://tmd.texas.gov/texas-challenge-academy>

• **YES Waiver:** Medicaid home and community based waiver to aid in funding for children ages 3-18, with serious functional impairment or acute severe psychiatric symptoms. Hill Country MHDD Centers

- Yadira Y. Cook MS, CRC, Email: [ycook@hillcountry.org](mailto:ycook@hillcountry.org)
- 819 Water Street Suite 300 Kerrville, TX 78028
- Phone: 830-792-3300 Ext.2059
- YES waiver inquiry line: 1-844-654-7225

• **YMCA**

- 1601 S Water St, Burnet, TX 78611
- Phone: (512) 756-6180

• **Young People In Recovery (YPR) Programs:** Offer a variety of programs to aid in prevention and recovery for young people.

- Website: [youngpeopleinrecovery.org](http://youngpeopleinrecovery.org)

• **Youth Respite Crisis Center:** Short term, residential crisis services in a traditional home environment, where therapy, counseling, coping and life skills, among other useful things are accessible. Ages 13-17, low risk of harm to self or others, voluntary entry.

- San Marcos, TX 78666
- Phone: 512-667-9868
- Fax: 512-392-1870
- Director: Theresa Thompson, LCSW
- Phone: 512-667-9870
- Email: [tthompson@hillcountry.org](mailto:tthompson@hillcountry.org)

• **Waco Center for Youth:** A state-funded psychiatric residential treatment facility that serves teen-agers, ages 13 through 17, with emotional difficulties and/or behavioral problems.

- WCY will accept referrals for possible admission from three (3) sources. Adolescents who meet the eligibility requirements and are: Clients currently in a DSHS facility will be referred directly to WCY by the facility where the client resides; Discharged clients from a state hospital being treated by a local Mental Health Authority (MHA); or Clients under the managing conservatorship of TDPRS will be referred directly by that agency.
- 3501 N 19TH ST, WACO, TX 76708
- 254-745-5399

## Children's Medical Information

- **Case Managers:** A resource for children, birth to age 20, and pregnant women who get Medicaid, to find services and make them readily available. Services such as: medical, dental, and educational.
  - Phone: 1-877-847-8377
  - Website: [www.dshs.texas.gov/caseman/](http://www.dshs.texas.gov/caseman/)
- **Children's Care a Van:** Specially equipped vehicle that offers medical services to children without insurance in Central Texas for a minimal fee.
  - Website: <https://www.seton.net/locations/edgar-davis/services/careavan/>
  - Phone: 512-738-0625
- **CHIP Children's Medical:** Health and Medical services for children without medical insurance, such as regular checkups, dental care, and eye exams.
  - Website: [CHIPmedicaid.org](http://CHIPmedicaid.org)
  - Phone: 211
- **Texas Health Steps:** Medical and Dental checkups and vaccinations for children and teens with Medicaid.
  - Phone: 1-877-847-8377
  - Website: [mychildrensmedicaid.org](http://mychildrensmedicaid.org)
- **Text4Baby:** Free text messages with information on prenatal and infant care.
  - Website: [Text4baby.org](http://Text4baby.org)
  - Phone: text BABY to 511411

## Education and Work Information

- **Gary Job Corps:** a no-cost education and career technical training program administered by the U.S. Department of Labor that helps young people improve the quality of their lives through career technical and academic training
  - 800-733-5627, 512-396-6652

- Ages 16-24
- 2800 Airport Highway 21, San Marcos, TX 78667
- gary.jobcorps.gov

• **Gulf Coast Trades:** Social and residential services to train males ages 15-18 in vocational trades, GED programs, and individual and group counseling.

- Phone: 936-344-7862
- Fax: 936-344-7864
- Email: admissions@gctcw.org
- Website: www.gctc.us

• **Department of Assistive and Rehabilitative Services:** Rehabilitation Services, Comprehensive Rehabilitation Services, Deaf & Hard of Hearing Services, Independent Living Services & Centers, Rehab Technology Resource Center, Specialized Telecommunications Assistance Program, Vocational Rehabilitation, Blind Services, Blind Children's Vocational Discovery & Development, Blindness Education Screening & Treatment, Business Enterprises of Texas, Criss Cole Rehabilitation Center, Independent Living Services, Vocational Rehabilitation, Early Childhood Intervention Services, Disability Determination Services, Communication Services for State Agencies (CSSA), Find a personal attendant, Autism Program, Find a Supported Employment Provider, & Information About Service Animals

- www.dars.state.tx.us
- 800-628-5115

• **Llano City Library/Free GED Classes**

- Monday and Wednesday 10am to 12pm, 6pm-8pm.
- Phone: 325-247-5248
- 102 E Haynie St, Llano, TX 78643
- Email: [llanocountylibrary@yahoo.com](mailto:llanocountylibrary@yahoo.com)

• **Llano Head Start**

- 104 E Lampasas, Llano, TX 78643
- 325-247-4644

• **Literacy Highland Lakes/ Free GED & ESL Classes**

- 512-756-7337
- Trinity Episcopal Church, 6-8pm on Thursdays

- 909 Ave D, Marble Falls, TX 78654
- Highland Lakes Methodist Church, 6-8pm on Tuesdays
- 8303 W RR 1431, Buchanan Dam, TX 78609

- **Llano Christian Academy**

- 904 Berry St, Llano, TX 7843
- 325-247-4942

- **Llano ISD**

- 1400 Oatman St, Llano, TX 78643
- 325-247-4747

- **Llano Elementary**

1600 Oatman St, Llano, TX 78643

325-247-5718

- **Llano Junior High**

400 E HWY 71, Llano, TX 78643

325-247-4659

- **Llano High School**

2509 S HWY 16, Llano, TX 78643

325-248-2200

- **Packsaddle Elementary**

150 Pioneer LN, Kingsland, TX 78639

325-388-7000

- **Texas Workforce Commission:** dedicated to pairing individuals to jobs and in finding employees for employers seeking them. Find job openings and opportunities.

- 100 Legend Hills Blvd, Llano, TX 78643
- Phone: 325-248-0275
- <http://workforcesolutionsrca.com>



## **Food Pantry & Free Meal Information**

- **Church of Christ/ Food Pantry**

- 2nd & 4th Thursday from 10am-12pm & 1:30pm-4pm
- Need proof of address & driver's license
- 402 W Main, Llano, TX 78643, 325-247-4425

- **Cross & Spurs Cowboy Church/Food Pantry**

- 2nd Wednesdays from 2pm-4pm
- 100 Lillian Dean, Buchanan Dam, TX, 78609
- Contact: Johnny Sawyer (Pastor), 325-248-3366

- **Fuel Coffee House**

- Serves a Free Dinner on Sunday from 5pm-6pm
- 106 E Main Street, Llano, TX 78643

- **Highland Lakes Church of Christ/Food Pantry**

- Open 9a-1p Tuesdays
- 2310 Hwy 1431, Kingsland, TX 78639

- **Holy Trinity Catholic Church**

- Stop by their office for food pantry items, they have no set days/times
- 700 Bessemer Ave, Llano, TX 78643
- 325-247-4481

- **LA Care Food Bank**

- 507 W Buchanan Drive, Burnet, TX 78611
- 512-756-4422
- Monday 2pm-6pm, Wednesday 10am-2pm, & Friday 10am-2pm

- **Llano Senior Citizen Center**

- 1110 Berry St, Llano, TX 78643
- Phone: (325) 247-4662
- Has a food pantry on the 1st & 3rd Friday of every month from 9am-12pm

- **Meals on Wheels Program/ Burnet Neighborhood Center**

- 102 E. Johnson St, Burnet, TX 78611
- 512-756-4334

- **Mission U Too/ The Place Downtown**

- Serves Free Burgers on Wednesdays from 5pm-6pm, bible study afterwards
- 1910 Hwy 1431, Kingsland, TX 78639 (across from the Post Office)

- **Pittsburg Avenue Baptist Church/Fishes and Loaves Lunch Ministry**

- Tuesday, Thursday and Friday from 11am-1:00 PM
- 709 Pittsburgh Ave, Llano, TX 78643

- **Sharing the Harvest/ Food Pantry with First Baptist Church**

- Thursdays from 9am-12pm
- 3435 Hwy 1431, Kingsland, TX 78639

- **The Helping Center/ food pantry**

- 1016 Broadway, Marble Falls, TX 78654
- 830-693-5689
- The Helping Center is open Monday, Tuesday, Thursday and Friday from 10:00 a.m. until noon and in the afternoon between 1:30 p.m. and 3:30 p.m. On Wednesdays the Center is just open in the morning from 10:00 a.m. until noon.

## **Medical Information & Services**

- **Alamo Hearing Aids:**

- [scottsalamohearingaidcenters.com](http://scottsalamohearingaidcenters.com)
- 802 E Polk St, Burnet, TX 78611
- (512) 756-8200

- **American Cancer Society:** Your local American Cancer Society office is your source for the most relevant information to help guide you. Appointments are needed for all services to ensure we have the right people available to meet your needs. You can always call 1-800-227-2345, 24 hours a day, every day of the year to connect with our valuable services and resources

- 11000 N Mopac Expressway, Suite 100, Austin, Texas 78759
- Phone: (512)-919-1800, Hours: 8:00am - 4:30pm
- **American Consultants Prescription Discount Card:** 404-767-1072, [www.2spendless.com](http://www.2spendless.com)
- **American Diabetes Association:**
  - 1-800-342-2383, [www.diabetes.org](http://www.diabetes.org)
- **Baylor Scott & White Hospital**
  - 200 W Ollie St, Llano, TX 78643
  - 810 W Hwy 71, Marble Falls, TX 78654
- **Corner Drug Pharmacy**
  - 600 Bessemer Ave, Llano, TX 78643
  - 325-247-4155
  - 306 RR 2900, Kingsland, TX 78639
  - 325-388-4593
- **CVS Caremark Prescription Discount Card:** 1-877-321-2651, [www.nacorx.org](http://www.nacorx.org)
- **Discount Prescription Drug Card:** 888-311-6224, [www.AmericasDrugCard.org/jzk1lf](http://www.AmericasDrugCard.org/jzk1lf), or [www.needymeds.com](http://www.needymeds.com)
- **Friends of Hospice of the Highland Lakes:** 325-388-3075
- **Girling Home Health/Kindred at Home:** Seeks to deliver quality professional medical, rehabilitative, palliative and end-of-life care for all patients, including those with acute, long-term or terminal needs. Through our extensive network of affiliates, including Gentiva Health Services, our experienced nurses, therapists and aides focus on each unique patient to deliver the appropriate care and emotional support to our patients and their families. For our home health care patients, we enable them to remain at home – or safely return home - after a stay in another acute or post-acute setting - in familiar surroundings as they receive critical medical and rehabilitative care essential for full recovery and independence.
  - 1001 S Water St, Suite B, Burnet, TX 78611
  - 512-756-8856
  - 866-546-3733
- **GoodRX (prescription discounts)-** online at [www.goodrx.com](http://www.goodrx.com), or download the app on your smart phone

- **Good Samaritan Center:** Provides low cost/sliding scale medical and dental services.
  - 140 Industrial Loop Suite 100, Fredericksburg, TX 78624
  - Phone: 830-990-8651
  
- **Hearing Aid Help:**
  - [www.starkeyhearingfoundation.org](http://www.starkeyhearingfoundation.org), 1-800-328-8602
  - International Hearing Society: 1-800-521-5247
  
- **Llano County Indigent Health Care & Prescription Assistance:** 325-247-7730; see Janelle Grey at the County Judge's office
  
- **MD Anderson Cancer Center:**
  - 1-877-632-6789, [www.mdanderson.org](http://www.mdanderson.org)
  
- **National Cancer Institute:**
  - 1-800-422-6237
  - [www.cancer.gov](http://www.cancer.gov)
  
- **Scott & White/Hoerster Medical Clinic**
  - 102 W Young (Hwy 29) Llano, TX 78643
  - 325-247-4131
  - 105 FM 3242, Kingsland, TX 78639
  - 325-388-9400
  
- **Seton Hospital/ Shivers Cancer Center:**
  - 512-324-7789
  - 1313 Red River Street, Suite 217, Austin, TX 78701
  
- **Texas Department of Health & Human Services (DSHS):** Immunizations for children & adults, STD testing & treatment, health education, and emergency preparedness.
  - 100 Legend Hills Blvd, Llano, TX 78643
  - 325-248-2613
  - Call Marble Falls office first- 830-693-8424

- **Texas Health & Human Services (HHSC):** Medicaid, SNAP (food stamps), TANF, CHIP
  - 830-693-5703
  - 1406 Resource Pkwy, Marble Falls, TX 78654
- **Vision Care Assistance (Austin Prevent Blindness):** 1-512-617-5595

## **Mental Health & Chemical Dependency Services**

- **AA group @ Highland Lakes United Methodist Church:** Every Tuesday and Thursday at 12:00 noon and on Friday at 8:00 p.m.
  - 8303 W Ranch Road 1431, Buchanan Dam, TX 78609
  - 325-388-4187
- **AA group @ Kingsland City Library**
  - 125 W. Polk St, Kingsland, Texas 78639
  - Sundays @ 12:30pm
- **A Place of Hope:** Emotional Trauma Teaching Center, we offer help to individuals who are suffering from unresolved trauma and abuse issues. These individuals can schedule an appointment with an Encourager, someone who is willing to come along side of a person as they walk through the reality of their emotional pain. Clients are taught "Healthy Adult Coping Skills" and learn to recognize "Unhealthy Survival Skills" that they have possibly used in the past.
  - 830-798-8000
  - 700 E FM 1431, Marble Falls, TX 78654
- **Abilene Behavioral Health:** a center for mental health and addiction issues for adults (18+), teens (13-18), and children (5-12).
  - 4225 Woods Place, Abilene, TX 79602
  - Phone: 325-698-6600, 800-335-3498
- **Basin Detox Systems:** 1-800-317-7818

- **Cari Foote, LPC & Bill Stone, LPC:** Offers Individual counseling, and drug & alcohol assessments
  - 606 Avenue J Marble Falls, TX 78664
  - Phone: 830-693-0534 or 512-960-3071
  
- **Celebrate Recovery:** A biblical and balanced program that helps us overcome our hurts, hang-ups, and habits. It is based on the actual words of Jesus rather than psychological theory.
  - Hill Country Fellowship Church/ Tuesdays @ 6:30pm
  - 200 Houston Clinton Drive, Burnet, Texas 78611
  
- **Co-Occurring Psychiatric and Substance Use Disorders Program:** Support and assistance in dealing with substance use and mental health.
  - Melissa Robbins, MS, LCDC, QMHP
  - Phone: 830-792-7512 or 830-792-3300
  
- **Georgetown Behavioral Health Institute:** Adult Inpatient Programs, Women's, Geriatric, and Adolescent Services.
  - 3101 S. Austin Ave. Georgetown, TX 78626
  - Phone: 512-819-1154
  - Website: [www.georgetownbehavioral.com](http://www.georgetownbehavioral.com)
  
- **Heart of Hope Counseling & Meditation:** Offers Individual counseling, Family Counseling, Marriage/Couples Counseling, Supervised Family Visits, Play Therapy, ADD/ADHD Assessments, Chemical Dependency Assessments, Substance Abuse Services, Anger Management, Parenting Classes, DWI Intervention, Alcohol Education Program for Minors, Domestic Violence Courses for Offenders and Victims, Mediation Services, & Adoption Home Studies
  - 1203 Ford Street, Llano, TX 78643
  - Phone: 352-247-4477
  - 711 S Water Street Suite B Burnet, TX 78611
  - Phone: 830-613-6526
  
- **Highland Lakes Christian Counseling (Tommy Roberts, PHD/LPC):** individual and marriage counseling
  - 100 Bunny Run, Suite 308, Horseshoe Bay, TX 78657
  - \$75 per session
  - 214-734-5270

• **Hill Country Council on Alcohol and Drug Abuse, Inc.:** Outpatient treatment education and recovery on the problem of substance abuse for adults.

- 102 Business Dr. Kerrville, TX 78028
- Phone: 830-367-4667 Fax: 830-367-4687
- Websites: [www.hccada.org](http://www.hccada.org), <http://www.hca-rosc.org> for recovery services

• **Hill Country MHDD Centers:** Variety of programs and services dealing with mental health and services for all ages and issues.

- 819 Water Street Suite 300, Kerrville, TX 78028
- Phone: 830-792-3300
- Crisis Line: 1-877-466-0660
- 100 W Legend Hills, Llano, TX 78643
- Phone: 325-247-5895

• **His Joshua House:** Faith based drug and alcohol recovery house for men.

- PO Box 1486 Kingsland, TX 78639
- Phone: 512-876-8125
- Email: [joshuahousetexas@gmail.com](mailto:joshuahousetexas@gmail.com)
- Website: [www.joshuahouserecovery.org](http://www.joshuahouserecovery.org)

• **Llano Alliance for Drug Intervention:** 325-247-4477 (offices with Heart of Hope)

• **Last Resort Recovery Center:** 90 day treatment facility, focus on young men with addiction who need robust accountability.

- Phone: 1-855-360-5278
- Fax: 512-237-3699
- Website: [lastresortrecovery.com](http://lastresortrecovery.com)

• **Life Steps/ Council on Alcohol & Drugs:** Placing an increased emphasis on preventing unhealthy behaviors, or intervening in the early stages of substance abuse.

- **Georgetown Office:** 311 South Main Street Georgetown, TX 78626 Phone: 512-930-5351 (Austin metro) 512-869-2571 (Georgetown local)
- **Round Rock Office:** 2021 North Mays Street Suite #500 Round Rock, TX 78664-2155 Phone: 512-246-9880/512-246-9881
- Offers Alcohol Awareness Program for Minors (6 hrs), DWI Education (12 hrs), Repeated Offender Education (48 hrs), Drug Offender Education (15 hrs) Advanced Alcohol and

Drug Education (8 hrs), New Directions (8 hrs), Drug & Alcohol Assessments, Parenting Classes, Post-Partum services, & Awareness programs for parents.

- **Mental Health First Aid:** 8 hour training course for adults to learn how to deal with mental health related issues. Hill Country MHDD Centers

- Donn Edgington, Email: [dedgington@hillcountry.org](mailto:dedgington@hillcountry.org)
- Phone: 830-792-3300x1833
- Kim Williamson, Email: [kwilliamson@hillcountry.org](mailto:kwilliamson@hillcountry.org)
- Phone: 830-792-3300x1832
- Website: [www.hillcountry.org](http://www.hillcountry.org), [www.mentalhealthfirstaid.org](http://www.mentalhealthfirstaid.org)

- **Open Door Recovery:** faith-based, residential alcohol and drug recovery house for women.

- 830-693-9292
- 1107 Highway 1431 #251
- Marble Falls, TX 78654

- **Peggy Courtland LCDC:** Offers Individual Counseling & drug & alcohol assessments

- 100 Bunny Run Ln Horseshoe Bay, TX 78657
- Phone: 830-613-1214

- **Red River Hospital:** Red River Hospital offers detox, inpatient and outpatient programs to adolescents, adults, seniors, and military veterans struggling with substance abuse and mental health disorders.

- 1505 8th Street, Wichita Falls, TX 76301
- Phone: 866-509-4122
- Website: [www.redriverhospital.com](http://www.redriverhospital.com)

- **River Crest Hospital:** acute care stabilization hospital for behavioral health and chemical dependency for adults (18+), teens (12-17), and children (5-12).

- 1636 Hunters Glen, San Angelo, TX 76901
- Phone: 800-777-5722

- **Rita Pickering, LMFT, LCDC:** Family & Marriage Counseling, Drug & Alcohol Counseling

- 704 5th Street Suite B, Marble Falls, TX 78654
- Phone: 325-6425-1157



- **Serenity House:** Free Addiction Screenings, residential substance abuse treatments.

- Website: [www.serenitytexas.com](http://www.serenitytexas.com)
- Phone: 1-866-795-4673

- **Substance Abuse and Mental Health Services Administration:** Agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities.

- Website: [www.samhsa.gov](http://www.samhsa.gov)
- Phone: 877-726-4727, 800-487-4889 (TDD)

- **Texas Resiliency and Recovery:** Treatment of Major Depression, Bipolar and/or Schizophrenia Disorders. Llano County Mental Health Center

- 100 W Legend Hills Llano, TX 78643
- Phone: 325-247-5895, 1-800-682-7382
- Website: [www.hillcountry.org](http://www.hillcountry.org)
- Mental Health Crisis: Phone: 1-877-466-0660

- **Trauma Informed Care and Community Education Services:** Training and information on trauma informed therapy. Hill Country MHDD Centers

- Kim Olden, M.Ed. LPC-S Director, 955 Water Street Kerrville, TX 78028
- Phone: 830-792-3300x1831
- Email: [kolden@hillcountry.org](mailto:kolden@hillcountry.org),
- Deanna Hagy MS, LPC, LSOTP, Phone: 830-285-1835

- **Whitestone Counseling (Robert Henley, LPC)**

- 704 5th St, Marble Falls, TX 78654
- Phone: (830) 798-8589

## Recovery Services

- **Arms of Hope:** Not-for-profit Christian organization offering residential and outreach programs for children and single-mother families who are fleeing poverty, homelessness, abuse, neglect, or human trafficking.
  - Karon Len Bray, BBA LCCA
  - 21300 State Highway 16 North Medina, TX 78055
  - Phone: 830-522-2211, [armsofhope.org](http://armsofhope.org)
- **Department of Public Safety/ Victims Services:** 512-424-2211
- **Dove Project:** Shelter for victims of domestic abuse and sexual assault.
  - 2005 W Wallace St, San Saba, TX 76877
  - 325-372-4357
- **Faith's Door:** recovery program for women
  - 808 W Navarro St, Llano, TX
  - 325-247-4050
- **Highland Lakes Family Crisis Center:** Helping victims of domestic abuse and sexual assault.
  - 1-800-644-3574, [www.hlfcc.org](http://www.hlfcc.org)
  - The Good Neighbor Thrift Store is open Monday - Friday from 10am to 5pm and Saturday from 10am to 2pm. The store is located on the corner of Hwy 1431 East & Avenue E. Phone number: 830-798-1512
- **National Human Trafficking Resource Center Hotline:** 1-888-373-7888
- **National Domestic Violence Hotline:** 1-800-799-7233
- **Rape, Abuse, and Incest National Network Hotline:** 1-800-656-4673
- **Victim Services:** The Texas Department of Criminal Justice provides a variety of services to victims and witnesses, such as notifications of offender status, assistance in participation in many areas of the criminal justice system, restitution, and training for professionals dealing with victims.
  - 8712 Shoal Creek Blvd. Suite 265 Austin, TX 78757-6899
  - Toll Free Hotline: 800-848-4284
  - Email: [victim.svc@tdcj.texas.gov](mailto:victim.svc@tdcj.texas.gov)

- Website: [www.tdcj.texas.gov](http://www.tdcj.texas.gov)
- **VINE:** Victim Information Notification Everyday
  - <https://vinelink.com/#/home> (for lower level offenders)

**Domestic Violence Safety Plan Checklist:** Use the following checklist to help create a safe environment during and after a Domestic Violence occurrence.

#### During the Incident:

- Stay away from the kitchen to limit the abusers access to weapons.
- Stay away from small spaces where the abuser can trap you.
- Find a phone to call 911 for help.
- Get medical attention as soon as possible.
- Take pictures of any injuries received.
- Make a police report.

#### Safety at Home

- Fill out a protective order application and follow up with court.
- Change the locks.
- Get a new phone number.
- Keep a telephone close by and charged.
- Know your neighbors and inform them that the abuser is not allowed near your home or you.
- Have a plan, use a code word, practice, and know where you'll go if you need to leave quickly.
- Keep a bag packed in a safe location with the essentials in case you can't return to your home.
- Self-defense classes.

#### Children

- Make sure they understand how and are prepared to call 911.
- Tell them never to get in the middle of a fight.
- Give copies of the protection order to the school or daycare provider.

#### Work

- Make sure that your boss knows about the protective order; ask if they need a copy for your file.

## **Senior Citizen & Older Adults Information**

- **Aging & disability resource centers (ADRCs):** The Aging and Disability Resource Center (ADRC) of the Capital Area is a single access point to long-term services and support program benefits for older adults, those with disabilities and their caregivers.

- 855-937-2372

- **Area agency on aging (AAA) for Llano County:** The Area Agency on Aging of the Capital Area provides quality services to support and advocate for the health, safety and well-being of older adults. (Works with ADRC)

- 888-622-9111, Ext. 6062 or 512-916-6062

- **Highland Lakes Senior Center**

- 325-388-4653

- 351 W Chamberlain St, Kingsland, TX 78639

- **Llano Senior Citizen Center**

- 1110 Berry St, Llano, TX 78643

- Phone: (325) 247-4662

- Has a food pantry on the 1st & 3rd Friday of every month from 9am-12pm

- **Marble Falls Senior Activity Center**

- 1200 7th St, Marble Falls, TX 78654

- Phone: (830) 693-5611

## **Transportation Services**

- **CARTS (For Burnet, Blanco, Marble Falls, & Bastrop)**

- 800-456-7433

- [www.ridecarts.com](http://www.ridecarts.com)

- **HOP Bus/Hill Country Transit Bus Transportation**

- Kingsland & Llano areas, call 1-800-791-9601
- [www.takethehop.com](http://www.takethehop.com)
- Call in advance to schedule a ride, they will pick up at your residence
- 65 & up ride for free

- **Medicaid Transportation:** Children and some adults with Medicaid qualify for free transportation to and from doctors and dentists visits, as well as provide other transportation for related services.

- Phone: 1-877-633-8747
- Website: [www.hhsc.state.tx.us](http://www.hhsc.state.tx.us)

## **Veteran's Services**

- **Austin VA Clinic:**

- 709 Metropolis Drive, Austin, TX 78744
- Phone: 512-823-4000 or 800-423-2111

- **Disabled American Veterans (DAV):**

- 2317 W Ranch Road 1431, Kingsland, TX 78639
- 325-388-0891

- **Veteran's Benefits Administration:** 1-800-827-1000, [www.benefits.va.gov](http://www.benefits.va.gov)

- **Veteran's Crisis Line:** 1-800-273-8255

- **Veteran's Helping Veterans:** 832-633-5306

- **Veterans Outreach through Hill Country MHDD:** Community based wrap around services for Veterans and their families dealing with trauma from active duty.

- 819 Water Street, Suite 300, Kerrville, TX 78028
- 830-792-3300
- 100 Legend Hill Blvd, Llano, TX 78643
- 325-247-5895

- **Veterans of Foreign Wars:**

- 1001 Veterans Ave, Marble Falls, TX 78654
- 830-693-2261
- 1402 Buchanan Drive, Burnet, TX 78611
- 512-756-4942

- **Veteran's Services:** Group of former military and likeminded individuals dedicated to assisting veterans and their families. Ensure that veterans and their families are aware of all the services available to them.

- Hattie Morris-Veteran WRAP Coordinator
- 411 Meadowview Ln. Kerrville, TX 78028
- Phone: (office) 830-258-5433 (cell) 830-285-1922
- hmorris@hillcountry.org

## **Women's Services**

- **Case Management for Children and Pregnant Women:** help finding services for children (birth to age 20) and pregnant women who get Medicaid and have health problems or are at risk for getting health problems.

- Phone: 1-877-847-8377 (TX Health Steps)

- **Christian Women's Job Corp of the Highland Lakes**

- 218 E Jackson St, Burnet, TX 78611
- Phone: (512) 756-1484

- **Faith's Door:** residential recovery program for women

- 808 W Navarro St, Llano, TX
- 325-247-4050

- **Highland Lakes Pregnancy Resource Center:** We can provide - Free pregnancy testing, Free limited, non-medical ultrasounds, Peer Counseling, Prenatal/Parenting Classes, Bible Studies, Abortion Recovery Support Groups, Information on: Parenting, Adoption, Abortion, Sexual Health, Relationships, Help with Community referrals, Help applying for aid, help getting Maternity and Baby Items.

- 325-388-0354, [www.hlprc.com](http://www.hlprc.com)
- 226 Knob Hill, Kingsland, TX 78639
- 1016 Broadway St, Marble Falls, TX 78654

• **Hope Haus:** A faith based traditional home providing programs, support, and advocacy for women to transition to a life of self-sufficiency and worth and become productive members of society. Criteria: Must be 18 years or older, must be drug free and medically stable.

- PO Box 883 Llano, TX 78643
- Dena Wilson, Phone: 830-613-9669

• **Jefferson County Women’s Center:** A diversion program focusing on the rehabilitation needs of female offenders by providing intense supervision.

- 145 South 11th Street Beaumont, TX 77702
- Phone: 409-434-5470
- Lisa Coward, Intake Coordinator, [lcoward@co.jefferson.tx.us](mailto:lcoward@co.jefferson.tx.us)

• **Magdalene House:** Two year residential community serving female victims of trafficking, prostitution, addiction, and abuse.

- St. Peter’s Episcopal Church, 302 St. Peter’s St Kerrville, TX 78028
- Kathy Bogie, Executive Director
- Phone: 918-557-6905

• **Open Door Recovery House:** A faith based drug and alcohol recovery house for women 18 years or older.

- 1107 FM 1431 #251 Marble Falls, TX 78654
- Phone: 830-693-9292
- Email: [myopendoor@opendoorrecovery.net](mailto:myopendoor@opendoorrecovery.net)
- Website: [opendoorrecovery.net](http://opendoorrecovery.net)

• **Texas Women’s Health Program:** Family planning exams, birth control, medical services, and education for uninsured Texas women. Criteria: 18-44 years of age, not currently pregnant, uninsured.

- Website: [www.texaswomenshealth.org](http://www.texaswomenshealth.org)
- Phone: 1-866-993-9972